

# Building a smart workplace

Unlock intelligent communication and collaboration with Microsoft Teams and Microsoft 365 Copilot



# The way we work has fundamentally changed

Over the last few years, workplace evolution has continued at an unprecedented pace, driven by two forces:

**The demand for increased flexibility and the rise of generative AI.**

These two forces are reshaping where and how work is done, as well as the solutions we use to remain productive and competitive.



# Organizations need an intelligent solution that maximizes productivity

With the paradigm of work shifting, flexible hours and remote options have transitioned from mere preferences to essential requirements. Additionally, organizations face the challenge of maintaining team cohesion while navigating this change. Recent research underscores the significance of these shifts:

## Automation and efficiency

**70%**

of workers express wanting to delegate as much as possible to AI<sup>3</sup>

## Team cohesion

**> 2/3**

of decision-makers find maintaining team cohesion and social connections difficult<sup>1</sup>

## Flexibility as a priority

**73%**

of workers advocate for the continuation of flexible work options<sup>2</sup>

## Security imperative

**74%**

of data breaches were found to have a human element, including social engineering attacks, errors, or misuse<sup>4</sup>

<sup>1</sup> [Hybrid work is just work: are we doing it wrong?](#) <sup>2</sup> [In the Office, it's all about moments that matter](#) <sup>3</sup> [Will-ai-fix-work](#) <sup>4</sup> [2024 Data Breach Investigation report, Verizon](#)

# Deploy a smart workplace

This new world of work demands a smart communication and collaboration solution that helps you attract and retain talent, keep customers happy, and improve the ways you use your time and resources.

## This solution must provide:

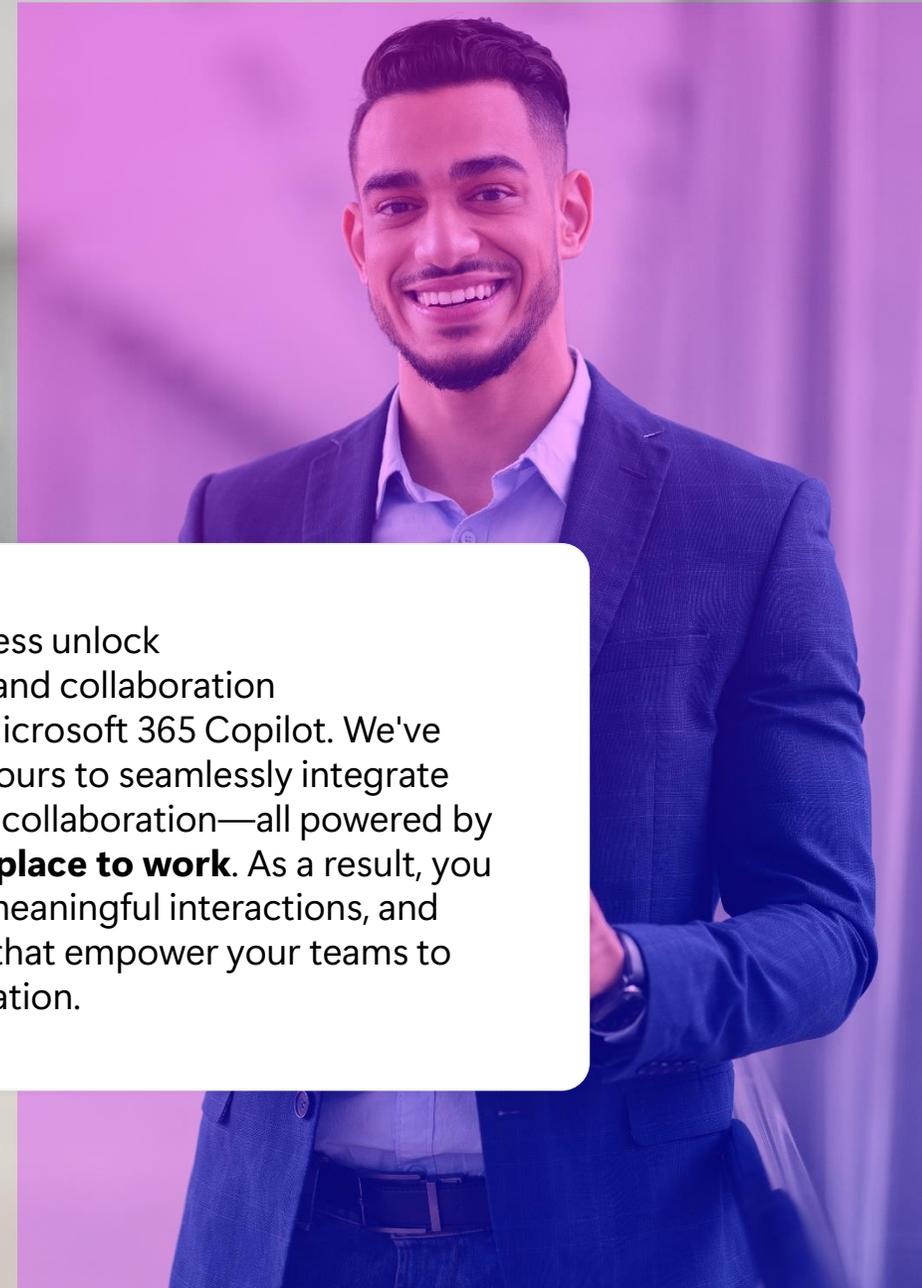
**Intelligent capabilities** that boost productivity and improve the speed of business while creating more opportunities for creativity.

**People-centered experiences** that enable deep connections with colleagues, partners, and customers.

**Consistent flexible experiences** designed to make collaboration easy and hassle free.

**Advanced protection** for meetings and calls that empowers a secure hybrid workforce.

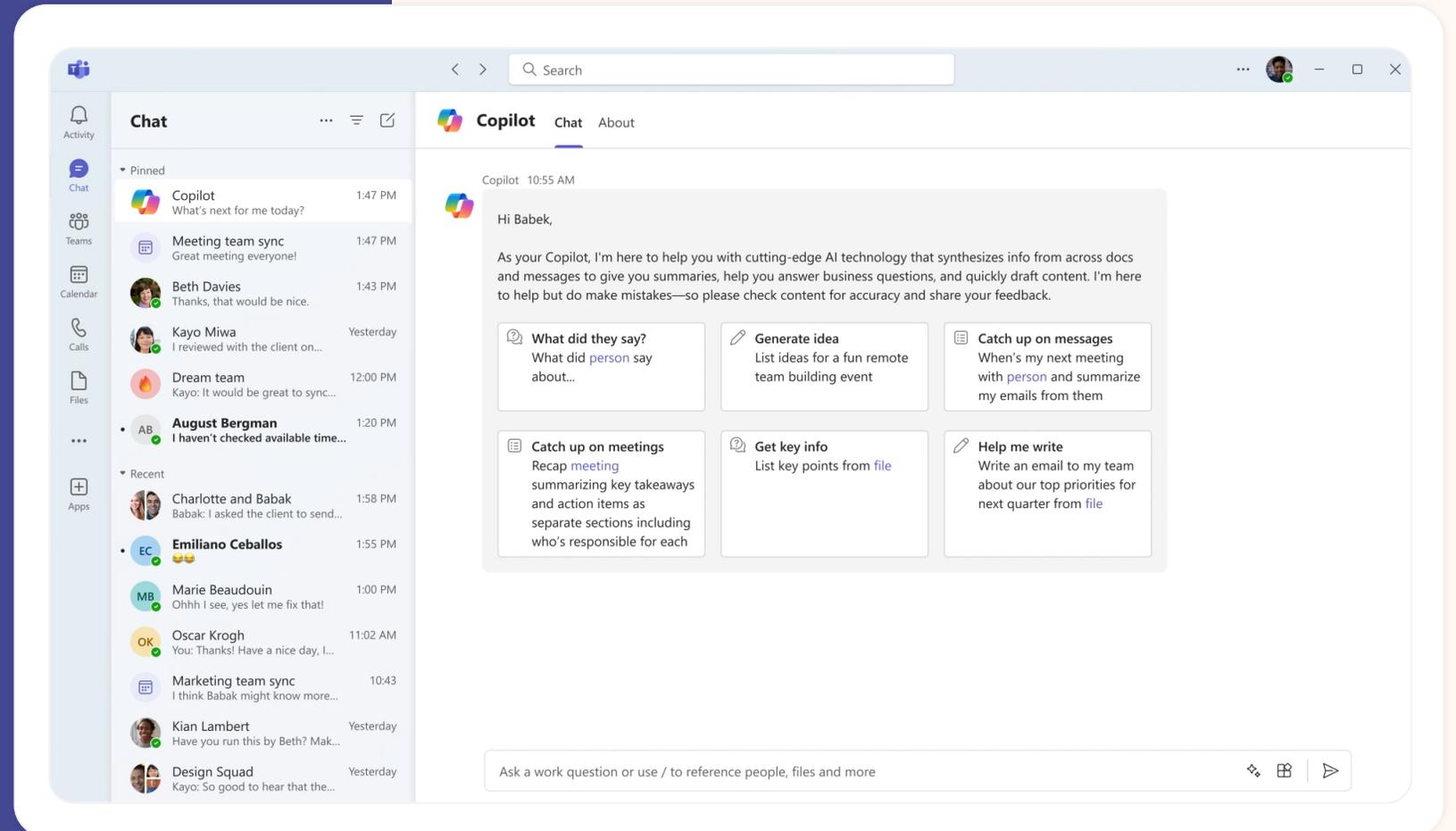
Xpress can help your business unlock intelligent communication and collaboration with Microsoft Teams and Microsoft 365 Copilot. We've worked with business like yours to seamlessly integrate meetings, calling, chat, and collaboration—all powered by AI—with Teams, the **smart place to work**. As a result, you boost productivity, foster meaningful interactions, and create flexible workspaces that empower your teams to securely work from any location.



# Boost efficiency with Copilot in Teams

Copilot elevates the Teams tools you are already using to help synthesize information across documents and messages, answer questions, and quickly draft content.

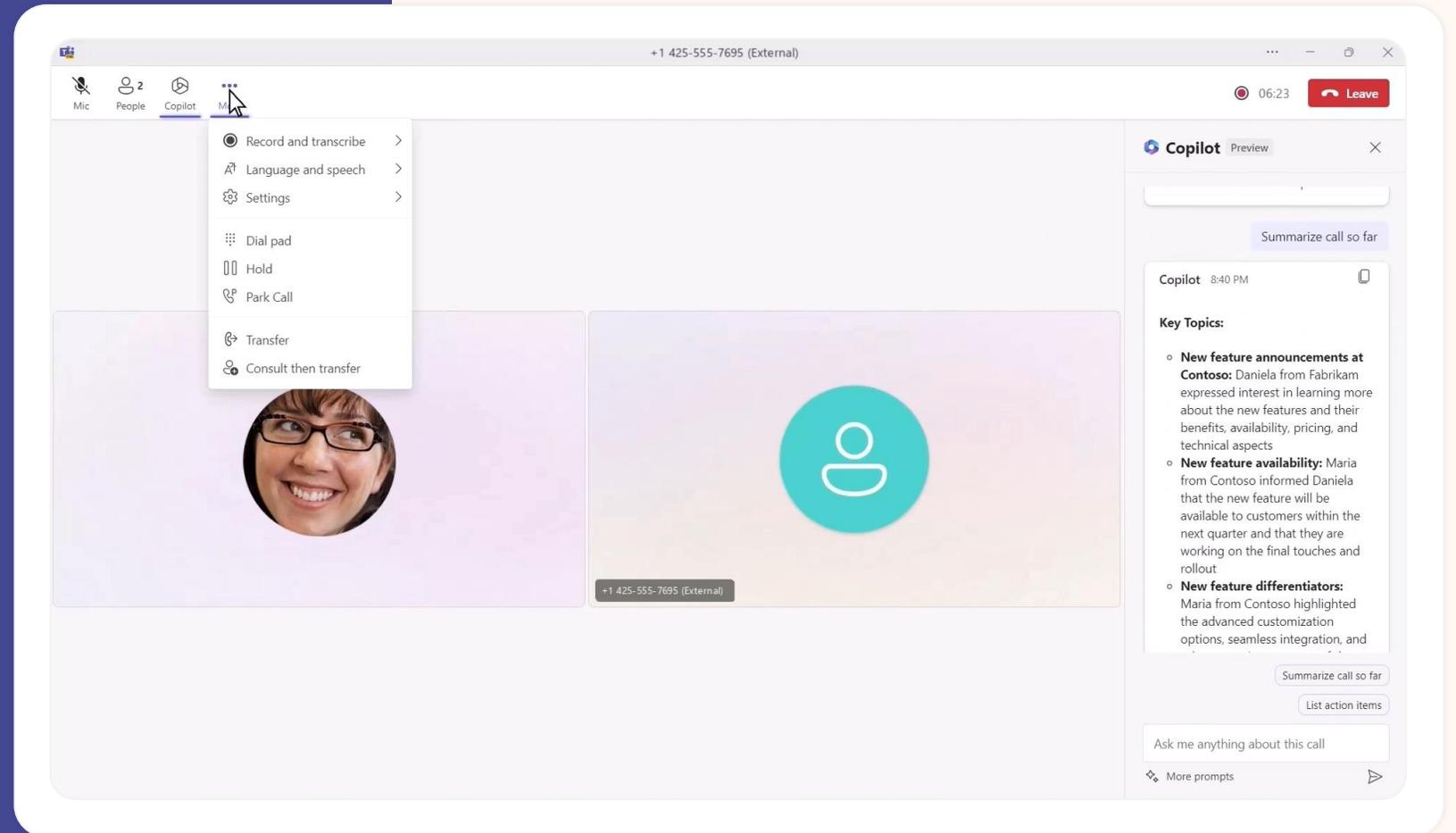
- Prepare for meetings or calls with a summary of previous discussions and related content.
- Quickly catch up on discussions without having to scroll through lengthy threads.
- Easily draft or refine messages to optimize your communication.
- Generate a new list of ideas for an upcoming project or team meeting.



# Optimize communications with smart calling

We can show you the power of intelligent capabilities for calls and meetings with Teams Phone and Microsoft 365 Copilot.

- Use the contact cards, chat, or calls tab in Teams to start a call and let Copilot in Teams help you with real-time insights, such as follow up questions and next steps to suggest.
- Easily transfer calls to a colleague with full context of the prior discussion and avoid unnecessarily delays.
- Make and receive calls from the Teams app on any device and get real-time summarization and insights.



# Master meetings in a hybrid environment

Bridge the physical divide and increase engagement with inclusive hybrid meeting room experiences whether attendees are in the room or on the go.

- Use your existing hardware and familiar tools to host intelligent meetings and enable more immersive experiences.
- Attribute names to in-room participants with AI-powered speaker recognition, making transcripts more insightful and giving Copilot queries deeper context.
- Provide clear individual video frames of in-room attendees with Cloud IntelliFrame.



# Make every meeting and call more intelligent, engaging, and protected with Teams Premium

Teams Premium includes built-in summaries with intelligent recap.

- Accelerate the review process with automated transcripts and standardized views and experiences.
- Quickly segment video, speakers, and chapters using intelligent markers.

Copilot is expanded with Team Premium to include intelligent recap and the ability to ask questions about the meeting.

- Get on-demand insights in meeting using conversational prompts.
- Organize meeting notes and create tables to make more informed decisions.

The screenshot displays a Microsoft Teams meeting interface for a "Product roadmap discussion" held on Jan 21, 2023, from 10:00 to 11:00. The interface is divided into several sections:

- Intelligent recap:** A central video player shows a "Product Roadmap Discussion" recording. Below the video, there are tabs for "Speakers", "# Topics", and "Chapters". A list of speakers includes Mona Kane, Babak Shammass, Daniela Mandera, Amanda Brady, and Bruno Zhao, each with a progress bar indicating their speaking time.
- Content:** A section titled "Content" lists items like "Product Roadmap...", "Marketing budget...", and "Marketing demo f...".
- Notes and AI notes:** A section for "Notes" and "AI notes" (highlighted in blue) contains text generated by AI. A warning states: "Generated by AI. Be sure to check for accuracy." A "Copy all" button is available.
- Meeting notes:** A section titled "Meeting notes" contains a list of key points:
  - > **Serena** wants to look at the product roadmap before she and **Danielle** commit to more feature enhancements.
  - > **Danielle** explains that they are on track for new product release in December. But they will need to keep an eye on beta testing results. She will follow up on that.
  - > **Danielle** explains that they are managing the capacity well. There could be a problem if they get a surge of users. **Babak** will make sure that they have the necessary provisions to handle an influx of users if the need arises.
- Follow-up tasks:** A section titled "Follow-up tasks" lists:
  - **Danielle** will follow up on feature enhancement prioritization
  - **Jon Shammass** will double check with **Amanda** regarding the ETA for the new product.
- Copilot:** A sidebar on the right shows the Copilot interface. It includes a prompt: "Create a table with pros and cons of option 1". Below this, it displays "Pros and cons of option 1: Drive campaign traffic to generic Sign up page:" and a table with the following content:

Pros	Cons
Wider range of potential leads	Less persuasive
Simpler, faster sign-up process	Difficult to segment audience
Streamlines multiple campaigns	Less engaging

# Xpress is here to help

Your people need a secure and intuitive solution that allows them to meet, collaborate, and get their work done regardless of how and where they work. We'll provide you with the expertise needed to deploy Teams with Copilot as the foundation for a cohesive and collaborative workforce.

We can show you how to empower your employees to save time and money with Copilot's next-generation AI capabilities in Teams while building deeper connections to colleagues, partners, and customers.

## Contact us to get started today.

